



Dr. Noelle King, ND

TELEMEDICINE CONSULT POLICY

Thank you for scheduling with your physician with Dr. Noelle King. Please read through the following important information.

THE TECHNOLOGY

We will be conversing via a secure video conferencing system, which can be done via your computer or smartphone. Dr. King is currently use Zoom. (zoom.us) You will need to sign up and download the software or app so that you can use Zoom on your side. An invitation to a meeting will be forwarded to you via our patient portal which allows you to 'join' the meeting just by clicking on the link. A meeting is your appointment.

You can get the best sound quality by using the videoconferencing system on your computer with headphones or earbuds that have a built-in with microphone, or you can use your computer's built-in mic with a regular set of headphones. Your physician will need to be able to hear you clearly.

Make sure you're in a spot with a strong wifi signal or connect via ethernet directly to your Internet source. If you're not able to get to your computer, you can also connect via the videoconferencing app on your phone.

Your physician will need to confirm that it is indeed you. You will need to have excellent lighting so that your physician can see you clearly to be able to identify you.

No other person may be in the room out of view. No hidden/off-camera people are allowed. Make sure you are in a safe and private location.

We will determine a safe word for you to use if you feel that your safety or privacy has been compromised or for any other reason you need to stop the appointment.

You will be asked to have a thermometer at hand at a minimum and perhaps a blood pressure cuff.

Initial _____

CONTEXT OF CARE

If you are out of state and/or a new patient who has not seen your physician in person, the law in Oregon states that your physician may not be your physician/health care provider nor treat your condition without seeing you in person first. They cannot order tests, prescribe drugs, or diagnose you with any condition. Your primary care physician and/or other doctors should always be regarded as a primary source of information about diagnosis, treatment, prescription drugs, and medical conditions. In this case your telemedicine appointment with a Dr. Noelle King will be educational and a consult only.

Telemedicine is not a substitute for in-person care. All persons are required to work with a primary care physician locally. Delaying medical evaluation or treatment could be detrimental to your health and wellbeing.

As a client of a Dr. Noelle King, you must agree that the physician determines whether or not the condition being diagnosed and/or treated is appropriate for a telemedicine encounter.

Initial _____

By scheduling a consultation with Dr. Noelle King provider without first establishing care in person, you agree that this Dr. Noelle King is not your doctor, but your consultant. Likewise, you are not a patient, but a client. Dr. Noelle King is not responsible for any side effects, negative reactions, injuries, or death that result from recommendations made during consultation sessions. You are always expected to check with your doctor before implementing any changes to your healthcare plan.

Initial _____

PRIVACY

Telemedicine involves electronic communication of your personal medical information to a practitioner who may be located in another state or country. We take precautions to ensure your privacy and cannot make any guarantees regarding the HIPAA-compliance of the technology used. In the event of a technical failure, Dr. Noelle King is not responsible for information loss.

Likewise, we expect you to respect confidentiality: recording of sessions is strictly prohibited. Recording somebody without their permission is illegal in most states.

Initial _____

PAYMENTS, FEES & INSURANCE

Most insurance plans do not reimburse for remote consultations but a new law has passed stating that it is mandated. There may be extenuating circumstances with the COVID-19 virus epidemic. Dr. Noelle King clinic's biller will bill any insurance company for these services. All you will receive is an invoice and receipt for your payment.

Initial _____

TIME ZONE AND CANCELLATIONS

Please provide at least 24 hours' notice if you need to cancel or reschedule a session. Failing to do so will result in a fee. Late cancellations and no-shows will incur a \$100 for 60-minute sessions and \$50 for sessions shorter than that (or the full cost of the visit, whichever is lesser).

Note that scheduling is in Pacific Standard Time (PST).

Reaching Dr. Noelle King

Initial _____

Dr. Noelle King is NOT available for new problem questions, phone calls, or e-mails outside of scheduled visits. If you need simple clarification of an item discussed, such as part of the treatment plan, then you forward a short 1-3 line, brief and succinct communication.

If you need to speak with Dr. Noelle King, then please make a "quick question" appointment to do so.

I, _____ have read, understood, and agree to the terms entailed above.
(name-printed)

Signature _____ Date _____

Dr. Noelle King

Drnoelleking.com